





RELEASE NOTES

RELEASE 3.11

DOCUMENT DATE: JUNE 6, 2023

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Introduction

Vantage DX Monitoring is a monitoring tool that provides the information you need in order to understand service delivery issues on Microsoft applications and resources. It provides you with proactive alerts so that you can work directly on issues before they become a problem for your business.

Document Purpose and Intended Audience

This document summarizes the content introduced by Vantage DX Monitoring Release 3.11. This document is intended for use by trained partners and end users.

Revision History

Document Date	Description	
June 6, 2023	Vantage DX Monitoring Release 3.11	



Vantage DX Monitoring 3.11

The following sections provide a summary of the changes introduced in Vantage DX Monitoring Release 3.11, as well as any known issues.

- "New in this Release" on page 5
- "Known Issues" on page 6

New in this Release

This release includes the following new features and enhancements:

- "New Option for URL Workload Configuration" on page 5
- "New Settings for Teams Video and SharePoint" on page 5
- "Default Connection Changed for the Robot Manager" on page 6

New Option for URL Workload Configuration

This release includes a new option in the configuration settings for URL workloads. When you configure Vantage DX Monitoring to test a URL, you can now choose the option to **Skip Certificate Revocation Check**. When you enable this option, Vantage DX Monitoring checks the certificate but does not verify whether a certificate in the chain was revoked. By default, this option is disabled.

New Settings for Teams Video and SharePoint

When you configure Vantage DX Monitoring to monitor the Teams Video or SharePoint workloads, there are two new settings:

- Skip the Stay Connected Dialog—This setting is disabled by default. Enable
 this setting if the Keep Me Signed In (KMSI) option is not enabled in your
 Azure environment.
- **User Agent**—This field is reserved for use by Martello Support.

In addition to these settings, the Teams Video workload includes the following setting:

• **Google Chrome Custom Location**—Google Chrome is required for Teams Video monitoring. If the browser is not installed in the default location

(C:/Program files), use this field to specify the path where the browser is located.

Default Connection Changed for the Robot Manager

In previous releases, the Robot Manager connected to Vantage DX Monitoring through an AMQPS connection on port 5671 or 5672. Beginning with this release, the Robot Manager will connect to port 443 using HTTPS by default.

This change applies only to new installations of the Robot Manager. Existing installations will continue to use AMQPS on port 5671 or 5672. If you upgrade an existing Robot Manager, the connection will not change.

Fixed Issues

The following issues were fixed in this release.

Issue Type	Issue	Affected Version
Application	When Vantage DX Monitoring is configured to test the Office 365 Web Apps workload, timeouts occur when testing the Whiteboard and Yammer applications.	3.9.3
Application	When Vantage DX Monitoring is configured to test the Teams Video workload, an error displays if the Chrome browser is not installed in the default location. The error occurs even if the configuration settings indicate the correct installation path.	3.9.3

Known Issues

The following items are known issues in this release of Vantage DX Monitoring:

- "Increased Requirements for Teams Video " on page 6
- "Custom Dashboard Status Card Errors for Office Subscriptions and Skype" on page 7

Increased Requirements for Teams Video

Due to changes in the Teams Video workload, there are increased requirements for the machine where the Robot Manager is installed. If the machine does not meet the requirements, some performance metrics may not be available. To avoid this issue, ensure that the machine where the Robot Manager is installed meets the requirements listed in the following table.

Table 1: Robot Manager Server—Requirements for Teams Video

Component	Minimum Requirement	Recommended
Browser	Google Chrome	The current version is recommended; two previous versions are supported.
Operating System	Windows 10	
Memory	8 GB	8 GB or higher
Processors	4 vCPUs	4 or more vCPUs
PowerShell	4.0	4.0 or higher
.NET Framework	4.7.1	4.7.1 or higher
Power settings	Always On	_

Custom Dashboard Status Card Errors for Office Subscriptions and Skype

The Office Subscription and Skype for Business statuses are now obsolete and have been removed from the MS Service Health dashboard. However, any custom dashboards that were created prior to Release 2.4, which contain those obsolete statuses, will display an error on the health status cards.



Contact

For additional information, please visit our support page at $\underline{\text{https://support.martellotech.com}}, \text{ or email our Support Team at } \underline{\text{vdx-support@martellotech.com}}.$

