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 **VANTAGE DX MONITORING**

RELEASE NOTES

RELEASE 3.7

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Release 3.7 - October 18, 2022

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Introduction

Vantage DX Monitoring is a monitoring tool that provides the information you need in order to understand service delivery issues on Microsoft applications and resources. It provides you with proactive alerts so that you can work directly on issues before they become a problem for your business.

Document Purpose and Intended Audience

This document summarizes the content introduced by Vantage DX Monitoring Release 3.7. This document is intended for use by trained partners and end users.

Revision History

Document Date	Description
October 18, 2022	Vantage DX Monitoring Release 3.7



Vantage DX Monitoring 3.7

The following sections provide a summary of the changes introduced in Vantage DX Monitoring Release 3.7, as well as any known issues.

- ["New in this Release" on page 5](#)
- ["Known Issues" on page 6](#)

New in this Release

Vantage DX Monitoring includes the following new features and enhancements:

- ["New Configurable Thresholds for Microsoft Exchange and Teams Advanced" on page 5](#)
- ["Microsoft Service Health Dashboard" on page 6](#)

New Configurable Thresholds for Microsoft Exchange and Teams Advanced

This release introduces new configurable thresholds for Microsoft Exchange and Microsoft Teams Advanced. You can use these thresholds to customize when warnings and critical notifications are raised.

Microsoft Exchange

You can configure performance thresholds and critical thresholds for each of the following actions:

- Create Folder
- Delete Folder
- Create Message
- Upload Attachment
- Download Attachment
- Remove Attachment
- Create Task
- Delete Task
- Search Using Filter
- Create Meeting

- Query Free/Busy
- Delete Event

The default values for these thresholds are 4000 ms for performance notifications and 6000 ms for critical notifications.

The new thresholds replace the Exchange Critical Status and Exchange Performance Status thresholds that existed in previous releases. To access the new thresholds, select **Settings > Statuses & Notifications** and click the **Actions** button for Microsoft Exchange. These thresholds apply to notifications for the Exchange Online workload.

Teams Advanced

You can configure performance thresholds and critical thresholds for each of the following actions:

- Teams Connection Time
- Create a Channel Time
- Post Message to Channel Time
- Upload File to Channel Time
- Download File Time
- Search User Time
- Check Presence Time
- Instant Message Time

The default values for these thresholds are 6000 ms for performance notifications and 9000 ms for critical notifications.

The new thresholds replace the Teams Action Time thresholds that existed in previous releases. To access the new thresholds, select **Settings > Statuses & Notifications** and click the **Actions** button for Teams Advanced.

Microsoft Service Health Dashboard

In previous releases, the MS Service Health dashboard was enabled by default. In this release, the dashboard is disabled by default, and does not display in the Dashboard list unless you enable it. If you wish to enable it, select **Settings > Dashboards** and toggle the **Active** button for the dashboard to on (green) or off (gray).

If you are upgrading from a previous release, your existing settings are maintained and the dashboard will continue to display if it was already enabled.

Known Issues

The following items are known issues in this release of Vantage DX Monitoring:

- ["Custom Dashboard Status Card Errors for Office Subscriptions and Skype" on page 7](#)

Custom Dashboard Status Card Errors for Office Subscriptions and Skype

The Office Subscription and Skype for Business statuses are now obsolete and have been removed from the system MS Service Health dashboard. However, any custom dashboards that were created prior to Release 2.4 and that contain those obsolete statuses will display an error on those health status cards.



Contact

For additional information, please visit our support page at <https://support.martellotech.com>, or email our Support Team at vdx-support@martellotech.com.



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